Tackling Anti-Social Behaviour

Mike Mabey - Head of Operations
Mandip Bahra - Revenue Manager
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Where and what is the problem

UK Tram Light Rail Operators Committee

All networks report increase in ASB including:

- Staff assaults
  - Physical
  - Verbal
- Tram Surfing
- Homelessness
- Alcohol
- Drugs
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Extent of the problem

Anti Social Behaviour Reports

January February March April May June July August September October November December

2017 2018 2019

0 5 10 15 20 25 30 35

Extent of the problem
Tackling Anti-Social Behaviour – Why?

Police officer numbers drop by nearly 20,000 since 2009
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The affects
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Images from the Nottingham city centre shooting cordon
The plan to stop crime and anti-social behaviour on public transport in Greater Manchester - 63 cops will form a special unit known as “Travel Safe Unit”
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https://youtu.be/H4v7E8-yFG4
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Tackling Anti-social behaviour in Clifton

- Police
- Community protection – presentation to CPO intelligence tasking meeting
- Youth offenders Team – identify youth offenders
- County Council Housing teams
- PCSO’s
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Anti-social behaviour in Nottingham

- Now bigger issues on line one
  - Homeless
  - Alcohol
  - Drugs

- Operation to displace homeless from city centre having an impact on trams
  - Aggressive beggars – The Forest
  - Homeless travelling on trams defecating on seats
  - Becoming more aggressive to staff

- Working with the police
  - Carried out number of joint operations on Clifton line – now under control
  - Operated knife arch at Bulwell four arrests made
  - Employ police on overtime to provide a dedicated service to the tram network
    - Improve staff morale
    - Increased detection rates
    - Self funding through penalty fares

- Working with the City Council's homeless teams

- Get assistance from the Police Crime and Commissioner
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Nottingham City Council

Vanguard Plus

Nottingham City Council – Ending Gang and Youth Violence Team
Sarah Gey - Operational Manager

YOT Youth Offending Team

HATE CRIME REPORT IT HERE

Nottinghamshire Police & Crime Commissioner
Thank you for your attention

Questions/answers